

MANDATORY SIM CARD REGISTRATION DEADLINE CONCLUDES

**FOR IMMEDIATE RELEASE
03 APRIL 2024**

On 31 March 2024, the mandatory registration period for all Subscriber Identity Module (SIM) cards in Namibia officially ended. The Communications Regulatory Authority of Namibia (CRAN) extends its appreciation to all consumers and stakeholders who completed their SIM card registrations within the stipulated timeframe. As of 31 March 2024, Namibia had a total of 2,387,330 active SIM cards, with 1,868,412 successfully registered, representing a registration rate of 78.26 %.

Equally, the regulator would like to inform all consumers and stakeholders that mobile operators have suspended 518,918 unregistered SIM cards as of 01 April 2024, for a period of 3 months. This represents a suspension rate 21.73%.

During the three-month suspension period, customers with unregistered SIM cards will encounter service disruptions and will receive warning notifications. *“Consumers are thus encouraged to take advantage of this grace period to register their SIM cards and retain their existing numbers. It's crucial to note that failure to register within this allocated timeframe will result in the termination of the associated number, necessitating the acquisition of a new one,”* says Mrs. Emilia Nghikembua, CRAN Chief Executive Officer.

CRAN would like to reiterate the importance of compliance with regulatory requirements and emphasises that there will be no further extension as per the directive of the Minister of Information, Communication, and Technology, Honourable Emma Theofelus.

For further inquiries or assistance regarding SIM card registration, please contact your mobile network operator or visit the CRAN website on www.cran.na.

“ENDS”

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