



Private Bag 12003 Windhoek Namibia | (Tel) +264 83 235 2100 | (Web) <http://www.ncaa.com.na>

FOR IMMEDIATE RELEASE

Namibia Civil Aviation Authority Responds to Recent Ground-Handling Changes at Hosea Kutako International Airport

The Namibia Civil Aviation Authority (NCAA) acknowledges the concerns raised by various stakeholders regarding the recent changes in ground-handling services at Hosea Kutako International Airport (HKIA). The transition to new ground-handling providers has prompted inquiries, and we are steadfast in addressing these matters transparently and professionally.

As a pivotal hub for both domestic and international aviation, HKIA's seamless operations are of paramount importance. We hold in high regard the interests of all stakeholders and are tirelessly dedicated to ensuring the uninterrupted continuity of safe and efficient services.

In response to the inquiries, the NCAA wishes to provide clarifications on specific points:

1. **Regulated Agents Certification (RA3 Certification):** It is important to note that the RA3 certification is a requirement exclusive to the European Union (EU), and it does not have any bearing on the NCAA's regulatory processes. Our primary focus remains on ensuring strict compliance with relevant EU regulations and International Civil Aviation Organization (ICAO) standards that fall within our jurisdiction.
2. **International Aviation Company Audits:** Emphasizing safety, security and quality, the NCAA underscores the significance of service providers undergoing comprehensive audits to uphold these standards, which are integral to fostering a secure and dependable aviation environment.
3. **Warehouse and Screening Machinery Testing:** Our vigilant oversight extends to the testing of facilities, assuring their alignment with international requisites. We maintain an unwavering commitment to prioritizing safety and security.
4. **Eviction of Menzies Aviation:** The NCAA wishes to clarify that the matter of Menzies Aviation's eviction is under the purview of the Namibia Airports Company, as the aerodrome operator. Decisions regarding service providers align with the Public Procurement Act, 2015 (No. 15 of 2015).

5. **Collaborative Approach:** We hold in high esteem the collaborative spirit of all stakeholders, recognizing their collective efforts in ensuring the optimal functioning of HKIA. Our dedication remains steadfast in addressing concerns as we strive for a secure and safe aviation environment.

Our commitment to addressing inquiries and concerns remains unswerving. Stakeholders can expect timely updates through official communication channels. We kindly request your understanding as we uphold regulatory confidentiality and precision.

The NCAA extends its heartfelt appreciation to all stakeholders for their patience, understanding, and enduring commitment to the aviation industry. With collective determination, we are confident that these changes will be navigated successfully, maintaining the exceptional standards of aviation services.

Any questions should be directed to:
EDPA@NCAA.NA

Issued By: Toska Sem
Executive Director | Namibian Civil Aviation Authority (NCAA)
(Tel) +264 83 235 2100
edpa@ncaa.na

For enquiries: Godfried George Matroos
Acting Manager: Stakeholder and Public Relations
(Tel) +264 083 235 2511/ (Cell) +264 811 421 515
matroosg@ncaa.na

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Ms. Toska Sem
Executive Director of Civil Aviation

