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MEDIA RELEASE

Date: 10 November 2020
To: All members of the media

INTERNATIONAL SCHEDULE CHANGE NOTICE DUE TO SCHEDULED MAINTENANCE

This media release serves to inform the flying public and all stakeholders that Air Namibia's two (2) Embraer Jet (ERJ) aircraft will undergo scheduled heavy maintenance checks from 16 November 2020. These checks are expected to be completed within 4 weeks.

Air Namibia's ERJ fleet is used for servicing all domestic routes, as well as Cape Town and Johannesburg routes. Given the afore-stated maintenance activities, the airline will be operating 2 of the 4 aircraft only from 16 November 2020, as the other two will be inducted for maintenance. This situation has necessitated the following temporary schedule change effective 16 November 2020;

- Cape Town and Johannesburg will be suspended for a period of 4 weeks.
- The domestic routes will continue to operate as scheduled, as it remains unaffected by the scheduled maintenance activities.

Safety and regulatory compliance is the cornerstone and at the heart of our operations, as such we call on our esteemed clients and all stakeholders to understand and bear with us as we maintain our equipment to ensure operational excellence and uncompromised levels of safety.

"In line with its vision statement of being a safe, reliable, efficient and caring airline, Air Namibia operates a fleet carefully selected to meet expectations of its stakeholders. These expectations include performance dependability and comfort," Mr Theo Mberirua, Interim Chief Executive Officer said. He added; *"These heavy scheduled maintenance activities will be undertaken by our own Namibian employees, who are fully trained and certified aircraft*

Board of Directors: Mr. Escher Luanda (Chairperson), Ms. Heritha Muyoba, Mr. Willy Mertens, Capt. Alois Nyandoro

maintenance engineers. The Air Namibia maintenance team is duly registered, and has been maintaining the ERJ fleet for the past 10 years.”

We would like to apologise to the flying public and our esteemed client for temporary suspension of the two international routes. Finally, we extend our sincere appreciation and thanks to all our esteemed customers for their continued business support. We also recognize the continuous support of travel agents and tour operators. More updates and announcements on the subject matter will follow.

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