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OFFICE OF THE MANAGING DIRECTOR

MEDIA RELEASE

/Ai-/Ais Hot Springs and Spa set to open soon

Windhoek, 7 April 2021 – On 11 January 2021, Namibia Wildlife Resorts Limited (NWR) closed its /Ai-/Ais Hot Springs and Spa after it experienced flash floods that resulted in the rivers along the resort overflowing, causing damage to the resort and its campsites. NWR had initially anticipated the rehabilitation work on the resort being finalised before 1 April 2021. However, due to ongoing internal processes, the resort will remain closed until 30 April 2021 and is set to open on 1 May 2021.

NWR is cognisant of the number of travellers that frequent the resort, especially those that undertake the Fish River Canyon Hike. "This is why our internal team has conducted minor renovations to some of the areas with the limited resources at our disposal. It is just unfortunate that the camping sites were badly affected and will thus remain closed once we open," says Mufaro Nesongano, NWR Corporate Communications, Online Media and Sponsorships Manager.

Furthermore, Dr Matthias Ngwangwama, NWR Managing Director, states that "we greatly appreciate the understanding of our guests who had their bookings moved to later periods. We, however, are working hard internally to have the areas that we can fix done before we welcome them from 1 May 2021. At the same time, we will continue with the internal processes to finalise the rest at a later period," says Dr Matthias Ngwangwama, NWR Managing Director.

About /Ai-/Ais Hot Springs and Spa

/Ai-/Ais, which means "fire" or "burning water" in Namibia's Khoekhoegowab language, is situated in Southern Namibia's//Karas Region at the base of the Great Karas Mountains, about 128 kilometres West of Karasburg and 224 kilometres South-West of Keetmanshoop. The /Ai-/Ais Hot Springs and Spa is

located in the /Ai-/Ais Richtersveld Transfrontier Park, near Fish River Canyon, the second largest canyon in the world and the main attraction in Southern Namibia. The Fish River Canyon Hiking Trail is ranked as one of the best hiking trails in Southern Africa.

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A handwritten signature in black ink, consisting of a large, stylized loop followed by a horizontal line and a small arrow pointing to the right.

Mufaro Mesongano

Manager: Corporate Communications, Online Media and Sponsorships

Namibia Wildlife Resorts